



Texila American University

April 23rd, 2020

Dear Parents,

Subject: Texila American University's Response to COVID 19 Pandemic

As you are aware of, we all are going through this difficult times due to COVID 19 pandemic. We have not faced anything like this before and the uncertainty of its duration and impact make it even harder for all of us. As parents it is very natural to feel concerned and worry about your child who is far away from you in a distant country.

I wanted to personally assure you that we are doing everything in our power to keep your child safe and protected and at the same time ensure that his learning and academic progress is not affected by this unprecedented situation.

For safety and protection, we have restricted their movement outside and we are trying to provide all the basic facilities such as water, milk, groceries, barber, paying bills etc. from their living premises so that they do not have to go out for that. We provided them with masks for their protection. We have dedicated people to talk to them in case they have any psychological or physical health issues. The student manager has been instructed to visit them on a regular basis to check on them for their wellbeing and to notify us of any concerns they might have.

For their academic progress, we are following the same schedule as was followed on campus. All the courses are being taught online. We have interactive classes online where students can interact and even ask questions. We provide them online the PPT for the topic (via LMS) and other education materials such as videos and articles. We confirm their participation through online attendance, so that no one misses out, and assessments and assignments are also being carried out online.

I am telling you all this in detail to assure you that we are doing everything possible to ensure their academic progress without compromising with the quality. Please be assured that your child's safety and their academic progress is our top priority.

I will keep you posted from time to time about our efforts and the progress we are making. Please feel free to contact me in case you have any concerns.

Best wishes,

DR. DHEERAJ BANSAL MD, MPH

Dean, College of Medicine